



1735 NE 70th Ave.
Ankeny, IA 50021

IOWA
ASSOCIATION OF MUNICIPAL
UTILITIES



Iowa Association of Municipal Utilities



2010 Operator Qualification Workshops

Three - Year
Overall Evaluation

Workshop 1:
Jan. 21 & 22,
2010

Workshop 2:
Jan. 28 & 29,
2010

IAMU Training & Office Complex
1735 NE 70th Ave.
Ankeny, IA 50021





**Check your qualifications: Is it time to renew?
Who Should Attend:**

- Operators wishing to re-qualify on the presented tasks.
- This workshop is for re-qualifications NOT for new employees.

These workshops will cover the OQ tasks that have a three-year requalification requirement. They are designed to cover the written requirements of the following modules and tasks:

Module	Task
111	4.1
121	4.2
122	4.3
131	4.4
201	4.5
202	4.6, 10.4
211	4.7
401	4.9
403	8.1
404	4.13, 8.4
411	7.13
412	7.15
421	2.2, 4.11, 7.1
422	4.10
431	7.3, 7.5, 10.1, 10.2, 10.3, 10.5, 10.6, 10.8, 10.9, 10.10
451	7.7
452	7.6
453	7.4, 7.17
462	2.4, 7.9, 7.16
471	4.12, 7.2

Questions? Contact IAMU (800) 810-4268

**Choose Workshop 1 (January 21 & 22, 2010)
Or Workshop 2 (January 28 & 29, 2010)
Both workshops will follow the same agenda:**

Day One
9:30 a.m. Registration
10:00 a.m. Class Begins
4:30 p.m. Class Adjourns

Day Two
8:00 a.m. Class Begins
Noon Class Adjourns

Hotel Information

IAMU recommends these area hotels (also shown on map below):

I-35 & 1st St. Area
Best Western Metro North:
 515/964-1717 (\$60 workshop rate)
Days Inn: 515/965-1109
Fairfield Inn: 515/964-5252 or
 515/965-8400
Heartland Inn: 515/964-8202

I-35 & Oralabor Rd. Area
AmericInn: 515/964-2004
Country Inn: 515/965-2646
Holiday Inn Express: 515/965-2400

If approaching IAMU from Interstate 35, turn west at the corner of Delaware and SE 54th. The street is no longer identified as NE 70th Avenue at this intersection.

Look for this sign:



This street is still identified as NE 70th Ave. at the intersection with U.S. 69 (NE 14th).



Mail or fax the enclosed registration form, or register on the IAMU website, www.iamu.org (click on "Calendar/Registrations").

Registration Deadline: January 18, 2010

IAMU Cancellation Policy in Effect

IAMU Cancellation of Registration Policy

As approved by the Board on March 4, 1999

IAMU incurs direct and indirect expenses in planning and presenting workshops and other events for its members such as speaker fees plus food and facility fees. Whether you attend or not these fees must be paid. In fairness to all members, the following policy has been adopted to encourage timely notice and avoid shifting costs to other members.

Refund will be returned in full if the cancellation notice is three working days prior to the event.

Cancellation notice **must** be in writing by fax or email

Fifty percent of the fee will be waived if cancellation is received less than three working days prior to workshop/event.

No refund will be made for cancellations received after the event.

Your registration can be **transferred** to another person.

Full or partial refund will be considered on a case by case basis.

In general, waivers will be granted if the reason is related to: sudden illness, accident or injury; work-related emergency; death of a family member, close friend or co-worker; weather related emergency.

IAMU Cancellation of Registration Policy

As approved by the Board on March 4, 1999

IAMU incurs direct and indirect expenses in planning and presenting workshops and other events for its members such as speaker fees plus food and facility fees. Whether you attend or not these fees must be paid. In fairness to all members, the following policy has been adopted to encourage timely notice and avoid shifting costs to other members.

Refund will be returned in full if the cancellation notice is three working days prior to the event.

Cancellation notice **must** be in writing by fax or email

Fifty percent of the fee will be waived if cancellation is received less than three working days prior to workshop/event.

No refund will be made for cancellations received after the event.

Your registration can be **transferred** to another person.

Full or partial refund will be considered on a case by case basis.

In general, waivers will be granted if the reason is related to: sudden illness, accident or injury; work-related emergency; death of a family member, close friend or co-worker; weather related emergency.